

Please find below the roaming tariffs for the different zones used **from 31 May 2024**

Making calls abroad

| Call from | Call to | | | | | | | |
|-------------------|-----------------------|---------|---------|-------------------|---------|---------|--------|---------|
| | Same country | Belgium | EU Zone | Best Destinations | Zone 3 | Zone 4 | Zone 5 | Zone 6 |
| EU Zone | Included ¹ | | | 1.9835€ | 1.9835€ | 2.4793€ | | 5.7851€ |
| Best Destinations | 0.7438€ | 1.9835€ | | 1.9835€ | 2.4793€ | | | |
| Zone 3 | 1.0744€ | 1.9835€ | | | 2.9752€ | | | |
| Zone 4 | 1.2397€ | 3.4711€ | | | | | | |
| Zone 5 | 2.4793€ | 5.7851€ | | | | | | |
| Zone 6 | 5.7851€ | | | | | | | |

(1) In bundle or national tariff outside bundle.

- Price in euros per minute, excl. VAT. This price is always valid for all your calls to mobiles and landlines except special numbers.
- After the first minute: pricing per second for EU zone.
- After the first call minute: pricing per block of 15 seconds for calls in Best Destinations and Zones 3, 4, 5 and 6.

Receiving calls abroad

| EU Zone | Best Destinations | Rest of World | | | |
|---------|-------------------|---------------|--------|--------|---------|
| | | Zone 3 | Zone 4 | Zone 5 | Zone 6 |
| Free | 0.8264€ | 1.4463€ | | | 2.4793€ |

SMS abroad

| | EU Zone | Rest of World |
|------------------------|----------------------------|---------------|
| Sending SMS messages | Free or at national tariff | 0.5785€ |
| Receiving SMS messages | Free | |

MMS abroad

| | EU Zone | Rest of World |
|------------------------|---------|---------------|
| Sending MMS messages | 0.206€ | 0.8264€ |
| Receiving MMS messages | Free | Free |

- Price in euros per SMS/MMS, excl. VAT.

Internet traffic abroad (roaming)

| Destination zone | EU Zone | Best Destinations | Rest of World |
|------------------|--|--------------------------|---------------------------|
| Price per MB | 0.0491€ / MB (per 1 KB) ¹ 0.0015€ / MB (per 1 KB) ² | 4.9587€ / MB (per 10 KB) | 11.5702€ / MB (per 10 KB) |

(1) For usage out of bundle with **Shape Light, Basic and Plus**.

(2) For usage beyond the 92 GB bundle for surfing in EU (except in Belgium) with **Shape Intense & Traveller**.
For usage beyond the 46 GB bundle for surfing in EU (except in Belgium) with **Shape Ultimate**.

Please find below the roaming tariffs for the different zones used **until 31 May 2024**.

Making calls abroad

| Call from | Call to | | | | | | | |
|-------------------|-----------------------|---------|---------|-------------------|---------|---------|--------|---------|
| | Same country | Belgium | EU Zone | Best Destinations | Zone 3 | Zone 4 | Zone 5 | Zone 6 |
| EU Zone | Included ¹ | | | 1.9835€ | 1.9835€ | 2.4793€ | | |
| Best Destinations | 0.7438€ | 1.9835€ | | | 1.9835€ | 2.4793€ | | |
| Zone 3 | 1.0744€ | 1.9835€ | | | 2.9752€ | | | 5.7851€ |
| Zone 4 | 1.2397€ | 3.4711€ | | | | | | |
| Zone 5 | 2.4793€ | 5.7851€ | | | | | | |
| Zone 6 | 5.7851€ | | | | | | | |

(1) In bundle or national tariff outside bundle.

- Price in euros per minute, excl. VAT. This price is always valid for all your calls to mobiles and landlines except special numbers.
- After the first minute: pricing per second for EU zone.
- After the first call minute: pricing per block of 15 seconds for calls in Best Destinations and Zones 3, 4, 5 and 6.

Receiving calls abroad

| EU Zone | Best Destinations | Rest of World | | | |
|---------|-------------------|---------------|---------|--------|---------|
| | | Zone 3 | Zone 4 | Zone 5 | Zone 6 |
| Free | 0.8264€ | | 1.4463€ | | 2.4793€ |

SMS abroad

| | EU Zone | Rest of World |
|------------------------|----------------------------|---------------|
| Sending SMS messages | Free or at national tariff | 0.5785€ |
| Receiving SMS messages | Free | |

MMS abroad

| | EU Zone | Rest of World |
|------------------------|---------|---------------|
| Sending MMS messages | 0.20€ | 0.8264€ |
| Receiving MMS messages | Free | Free |

- Price in euros per SMS/MMS, excl. VAT.

Internet traffic abroad (roaming)

| Destination zone | EU Zone | Best Destinations | Rest of World |
|------------------|---|--------------------------|---------------------------|
| Price per MB | 0.0476€ / MB (per 1 KB) ¹ 0.00155€ / MB (per 1 KB) ² | 4.9587€ / MB (per 10 KB) | 11.5702€ / MB (per 10 KB) |

(1) For usage out of bundle with **Shape Light, Basic and Plus**.

(2) For usage beyond the 92 GB bundle for surfing in EU (except in Belgium) with **Shape Intense & Traveller**.
For usage beyond the 46 GB bundle for surfing in EU (except in Belgium) with **Shape Ultimate**.

Details of the zones for calls, texts and internet traffic (roaming rates).

Countries in orange are part of the TOP50.

| EU Zone | | | | |
|--------------------|----------------------------------|------------------------------|--------------------------|---|
| Åland (Fin) | Sweden | Dominican Republic | Belarus | Ecuador |
| Austria | UK | Faroe Islands | Belize | El Salvador |
| Azores | Ukraine | Gambia | Bolivia | Equatorial Guinea |
| Bulgaria | Vatican City | Ghana | Burkina Faso | Ethiopia |
| Canary Islands (E) | | Grenada | Buthan | Fiji |
| Ceuta (E) | Best Destinations | Hawaii | Cambodia | Gabon, Republic of |
| Croatia | Australia | Jamaica | Cameroon | Greenland |
| Cyprus (South) | Canada | Jordan | Comores | Guatemala |
| Czech Republic | Cape Verde | Kuwait | Congo | Guinea |
| Denmark | China | Lebanon | French Polynesia | Guinea Bissau |
| Estonia | Egypt | Liberia | Georgia | Guyana |
| Finland | Hong Kong | Libia | Guam | Haitilraq |
| France | India | Macau | Honduras | Kyrgyzstan |
| French Guyana | Indonesia | Macedonia | Iran | Lao |
| Germany | Israel | Madagascar | Ivory Coast | Mali |
| Gibraltar (UK) | Japan | Mauritania | Kazakhstan | Mongolia |
| Greece | Mexico | Montenegro | Kenya | Myanmar |
| Guadeloupe | Palestine | Montserrat | Malawi | Nicaragua |
| Guersney (UK) | Russian Federation | Morocco | Malaysia | Palau |
| Hungary | Saudi Arabia | Namibia | Maldives | Panama |
| Iceland | Singapore | Nepal | Mauritius | Papua New Guinea |
| Ireland | South Africa | Nigeria | Mozambique | São Tomé and Príncipe |
| Isle of Man (UK) | Switzerland | North Korea | New Caledonia | Serbia |
| Italy | Thailand | Oman | New Zealand | Tajikistan |
| Jersey (UK) | Tunisia | Pakistan | Niger | Togo |
| Kosovo | Turkey (and Cyprus North) | Puerto Rico | Paraguay | Uzbekistan |
| Latvia | USA | Qatar | Peru | Vanuatu |
| Liechtenstein | | Rwanda | Philippines | Venezuela |
| Lithuania | Rest of the World | Saint Kitts & Nevis | Sierra Leone | Zambia |
| Luxembourg | | Saint Lucia | Sri Lanka | Zimbabwe |
| Madeira (P) | Zone 3 | Saint-Pierre and Miquelon | Sudan | |
| Malta | Alaska | Senegal | Tanzania | Zone 6 |
| Martinique | Albania | Seychelles | Trinidad and Tobago | Ferries & cruises |
| Mayotte (F) | Algeria | Sint Maarten (NL) | Vietnam | ■ TIM (Extension to ships) |
| Melilla (E) | Andorra | South Korea | Virgin Islands (UK) | ■ Maritim Communications Partner AS |
| Moldavia | Anguilla | St. Vincent & The Grenadines | Zanzibar | ■ Manx Telecom Maritime Extension |
| Monaco (F) | Antigua & Barbuda | Suriname | | ■ Siminn Maritime |
| Netherlands | Argentina | Syria | Zone 5 | Satellite |
| Norway | Aruba | Taiwan | Afghanistan | ■ Globalstar Tesam |
| Poland | Bahrain | Turks & Caicos Islands | Bahamas | ■ Globalstar Elsacom |
| Portugal | Bangladesh | Uganda | Benin | ■ Thuraya |
| Reunion (F) | Barbados | United Arab Emirates | Brunei | |
| Romania | Bermuda | Uruguay | Central African Republic | |
| Saint Barthélémy | Bosnia and Herzegovina | Virgin Islands (US) | Chad | |
| Saint Martin | Botswana | Yemen | Chile | |
| San Marino | Brazil | | Colombia | |
| Slovakia | Burundi | Zone 4 | Costa Rica | |
| Slovenia | Cayman Islands | Angola | Cuba | |
| Spain | Curaçao – Bonaire | Armenia | Djibuti | |
| | Dominica | Azerbaijan | East Timor | |