

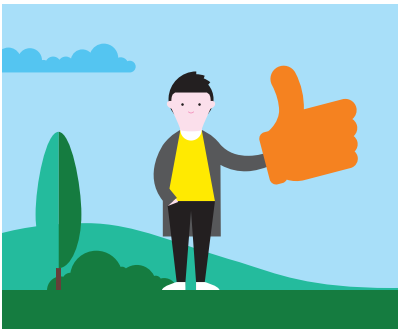


**Goodbye roaming charges in the EU.
Hello new opportunities.**

Do you frequently call (from) abroad? Then you'll be glad to hear that roaming charges in the EU were abolished on 11 June 2017. This is really beneficial to your company.

What does it mean for you?

There are no more roaming charges in the EU



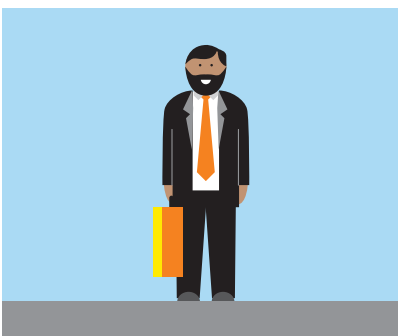
Throughout the EU zone, you call, text and surf at the same rates as in Belgium.

- When you're calling, texting and surfing, you first use up the national volumes included in your rate plan - also within the EU.
- As soon as this volume has been used up, the advantageous Belgian rates of your rate plan apply.

An example

You are in Italy and you contact someone in Belgium or another European country. In this case you communicate as if you were in Belgium. First the volumes included in your rate plan are used. Once these are used up, you continue to call, text and surf at Belgian rates.

Roaming outside the EU and international calls



Calls, texts and surfing outside the EU zone and international communications from Belgium, including those to another EU country, are not included in your call volume.

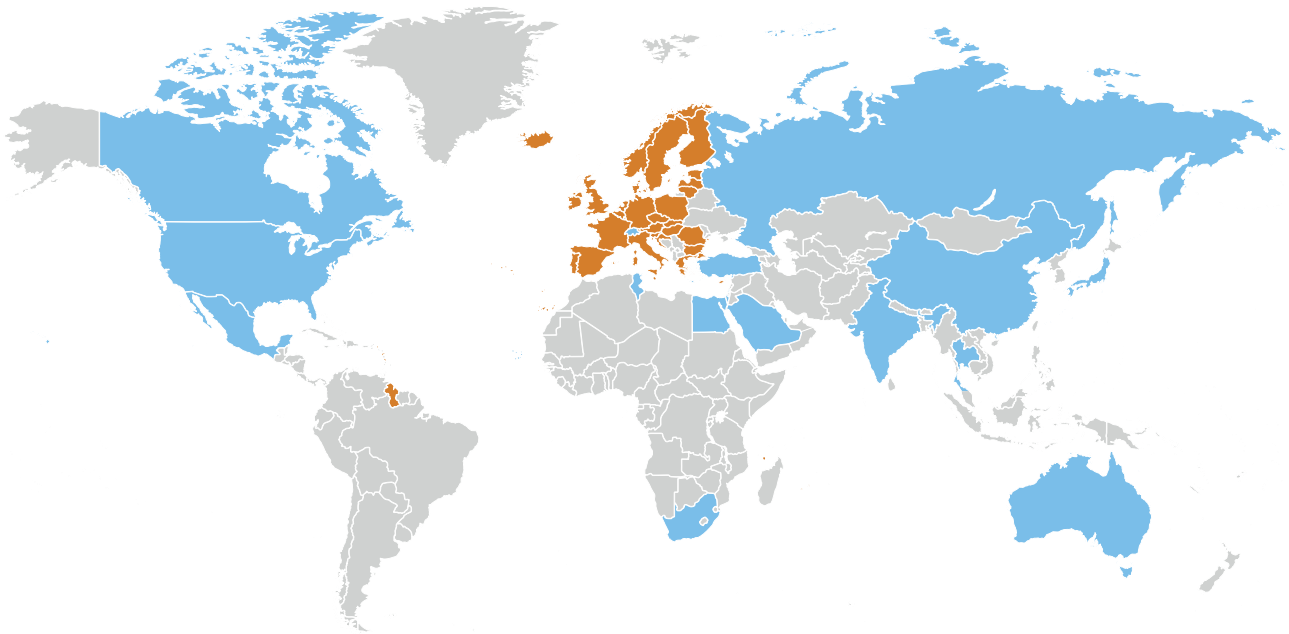
- Outside the EU zone roaming charges continue to apply. The rate depends on the country you're in and the country you're calling or texting to.
- International communications (calls and texts) from Belgium obviously fall outside the roaming agreements. The rates for such communications depend on the destination country.

Always advantageous

Do you frequently call abroad or do you spend a lot of time there? Then you'll be interested to learn you can always limit your charges for international calls and roaming.

- Thanks to the **roaming options** you can now benefit from additional volume for international calls or to call, text and/or surf when abroad.
- The new **Best Destinations** zone (formerly EU Ext) now groups 20 instead of 6 popular countries. In these countries - and this is also new - you call and surf at extra low rates. More good news: this zone is included in the Shape Traveller rate formula and the National Unlimited Traveller and Traveller options.





Would you like to know which countries belong to the **EU zone** (not Switzerland by the way) and to the new **Best Destinations zone**?

Download the overview of all zones



What do your communications cost

- **outside the included volume within the EU zone?**
- **from Belgium to other countries?**
- **and outside the EU zone?**

Use **our simple simulation tool** and check the rates in detail.

Do you prefer to have the rates in print?
Then download our rates here.

Good to know: you can check your consumption in real time with the My Orange application.

Learn more about the end of roaming charges in the EU at business.orange.be/shape_roaming.

